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— **CN09-2020**  
**AS3460 – Digital Augmented Hearing firmware upgrade capability**

Dear Customer,

ams is pleased to inform you that the Digital Augmented Hearing and Noise Cancellation device AS3460 is capable of being upgraded by firmware updates on a constant basis. From the distributed version 9 the firmware is fully up- and downwards compatible. Hence customer can choose and upload the desired and respective firmware version during the regular production process.

**Impact on product**

No impact on hardware product. Regular firmware upgrades will up-feature the device and strengthen the value towards the end customer/consumer.

— **Impact on delivery schedule**

No impact on delivery schedule.

**Impact on supply chain**

No impact on supply chain.

**Impact on testing equipment**

No impact on equipment.

**Impact on packing & shipment**

No impact on packing and shipment.

Bankverbindungen/  
Bankaccounts  
UniCredit Bank Austria AG, Graz

IBAN EUR AT28 1200 0763 1316 1100  
BIC BKAUATWW  
IBAN USD AT60 1200 0763 1316 1106

Firmenbuchgericht Graz  
Firmenbuch Nr. FN 34109k

DVR 0420352  
UID/VAT ATU 28560205



The following product versions will be affected:

OLD		NEW	
<u>Material ID</u>	<u>Material Description</u>	<u>Material ID</u>	<u>Material Description</u>
509520023	AS3460 FW10.2-BFBM	509520033	AS3460 FW12-BFBM
509520024	AS3460 FW10.2-BFBT	509520034	AS3460 FW12-BFBT

### Traceability

The ams ERP system assures the traceability by batch ID.

### Implementation date and schedule

ams expects this change in Q1/2020.

If you do have further questions, please do not hesitate to contact our customer support team at any time.

Best regards,

Helmut Pessl

ams AG

Director Operations AOS